

Prairie Center Health Systems
Administrative Office

Hours
Monday through Friday
8:00 am to 5:00 pm

(217) 328-4500
FAX (217) 239-1129

718 Killarney Street
Urbana, IL 61801

If you need more information or
have any questions, call Prairie
Center Health Systems
Administrative Office.

Prairie Center Health Systems is
licensed by the Illinois Department of
Human Services.

Prairie Center provides substance
abuse treatment services in Vermilion,
Ford, and Champaign Counties.
Services are available for adults and
adolescents.



***Prairie Center Health
Systems, Inc.***

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Urbana, Illinois 61801
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www.prairie-center.com

PAYMENT POLICY



***Prairie Center Health
Systems, Inc.***

PAYMENT POLICY

Prairie Center Health Systems is committed to providing high quality services while maintaining affordable fees. To meet both these goals, your cooperation and involvement are essential.

Payment at the time of service is preferred. We accept medical insurance, Illinois Medicaid and direct client payment of cash, check or credit card. For some clients, state-funded financial assistance may also be an option. To qualify, you must complete an application for financial assistance and provide supporting documentation.

MEDICAL INSURANCE

As a courtesy to our clients, Prairie Center will file claims for verifiable medical insurance. Payment for the portion of the bill that your insurance does not cover, such as your co-payment or deductible, is preferred at the time of service unless other arrangements have been made.

If your insurance has not paid Prairie Center or responded within 30 days of our claim submission, you will be responsible for payment of the balance. If you anticipate a problem paying your bill, please contact our financial staff at (217) 328-4500 immediately.

We recommend that you talk with your insurance provider as soon as possible to understand your policy's coverage and any restrictions or requirements.

FINANCIAL ASSISTANCE PROGRAM

Prairie Center is pleased to participate with the Illinois Department of Human Services (DHS) in providing state financial assistance based on verifiable income and family size guidelines. Our financial staff will help determine your eligibility for this program, which may help offset part of the cost of your care. If you are eligible, state-funded care pays the bulk of your treatment costs. However, co-payments, lab work, physical exams, medications, breathalyzers and urine screens are not covered by the state financial assistance program and are your responsibility.

Prairie Center has established co-pays for clients receiving assistance from the Illinois Department of Human Services. We try to keep our co-pays reasonable and affordable.

Prairie Center also has a sliding fee scale to assist clients who do not qualify for State assistance. To qualify, you must complete an application for financial assistance and provide supporting documentation.

If you are in ongoing treatment, eligibility for financial assistance must be re-established by contacting Prairie Center's administrative office any time family income or size change.

HARDSHIP WAIVERS AND PAYMENT AGREEMENTS

Clients who have a balance due Prairie Center may establish a payment agreement. For more information about payment agreements please contact the financial office. If you are unwilling to honor your payment commitments, services may be discontinued.

Clients for whom co-payments would create an unreasonable financial burden and prohibit participation in treatment may request a hardship waiver. In order to qualify for a waiver you must discuss this with your counselor and submit appropriate documentation.

ILLINOIS MEDICAID

Prairie Center Health Systems is an approved provider and accepts unrestricted Illinois Medicaid case cards. If you are covered under Medicaid, you must present your current case card at the time of the initial evaluation or treatment. As long as you remain in treatment, you must bring in any new Medicaid card you receive.

DUI EVALUATIONS AND RISK EDUCATION

Fees for DUI evaluations, Secretary of State updates, Remedial Driver Education and related lab fees are the responsibility of the client. Some clients who meet eligibility requirements may qualify for reduced fees.

PAYMENT ARRANGEMENTS

For your convenience we accept cash, check, MasterCard and Visa. Checks should be made payable to: Prairie Center Health Systems.

We appreciate your cooperation with our payment policy. Prompt payment reduces health care costs for us all. If you are experiencing difficulties paying your bill, extended payment agreement terms may be arranged by contacting our financial staff at (217) 328-4500.